

## Quality Policy for Gislaved Folie AB

***This policy applies to all of Gislaved Folie AB's activities, which includes development, production and marketing of plastic foils and foil laminates for furniture, wall panels, flooring, as well as specialized industrial foils.***

- It is Gislaved Folie's mission to develop, manufacture and market foils and foil laminates that will result in satisfied customers. When setting priorities and making decisions on matters of quality, our main focus is on the customer's requirements and their needs and expectations. Our quality level is intended to give us a competitive edge and create added value for the customer.
- We shall endeavour to meet and exceed the requirements and expectations of our customers, public authorities and other interested parties.
- We act immediately in the event of non-conformities and take the necessary measures. If a non-conformity cannot be rectified, we stop the process until the quality requirements are met. The causes of non-conformities are analysed with a view to identifying measures that will prevent recurrence.
- "Zero defects" is a guiding principle and long-term objective.
- We endeavour to have quality minded and competent staff who take responsibility for the quality of their own work. To meet this objective, our staff must be given the right conditions, responsibilities and authorisations to allow them to perform the work in a way that meets the quality requirements.
- In our work, we endeavour to cooperate, help and encourage each other to achieve our targets.
- We shall endeavour to act in a manner that maintains trust among customers, public authorities and other interested parties.
- The company management is responsible for creating the resources, organisation and processes needed for the policy to be realized through procedures and work methods in our management system.

Gislaved Folie AB

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